ONLINE RETURNS FORM



Please return your items to the following:

ATTENTION ONLINE RETURNS AGC Catering Equipment 13-15 Hume Highway Greenacre NSW 2190

If you have changed your mind about your purchase, you can return it and we will provide a credit note which can be used online or instore provided that:

- Item/s are returned within 14 days of purchase.
- It is unused and in its original condition (original tags and labels are still attached, the item is in its original packaging (if any), and the item is unused and as sold)
- Floor model, benchtop or non-stock items may incur a 25% re stocking fee.

You will need to fill out the online returns form to accompany the item. We will not accept any returns without the completed form.

The customer will be required to return the goods at their own expense.

NAME:	INVOICE NUMBER:	ORDER DATE:

QTY	SKU / CODE	DESCRIPTION	REASON FOR RETURN

It can take up to 14 days for us to receive your return depending on your location and which postal service you use. We recommend you send your return parcel on a tracked service as all returns remain the responsibility of the purchaser until received by AGC.

Once we receive your returned parcel, we will inspect and process the items within 5 business days to ensure you receive your credit note as quickly as possible.

*For full terms and conditions, please refer to our Returns Policy located on our webstore.